

QUICK VERIFICATION CHECKLIST



Use this simple checklist to verify a moving company step by step.
Tick each box only after you complete the step.

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Before Starting Verification

- Collected the company's full legal business name
- Confirmed the type of move (interstate, in-state, or local)
- Asked for the company's USDOT number (if interstate move)
- Collected company address, phone number, and website
- Requested a written estimate or quote
- Confirmed whether the company is a carrier or broker

Legal Registration and Licensing

- Checked FMCSA registration (for interstate movers)
- Verified the USDOT number status is active
- Confirmed the company's license with state authorities (for local/in-state moves)
- Verified company name matches official registration records
- Confirmed services offered match licensing authority

Company Identity and Physical Presence

- Verified office or warehouse address exists
- Confirmed business contact details are consistent across platforms
- Checked the company website and business history
- Verified branded trucks or equipment information
- Confirmed company email uses a professional domain

Insurance and Protection

- Requested proof of liability coverage
- Understood valuation coverage options (basic vs full protection)
- Verified coverage details in writing
- Confirmed claims process and policy limits

Reputation and Complaint History

- Checked Google and other review platforms
- Verified Better Business Bureau (BBB) rating
- Checked the FMCSA complaint database
- Reviewed state consumer protection complaints
- Verified company claims like awards or ratings
- Checked for patterns of complaints or scam stories

Estimates and Pricing

- Received written estimate with complete details
- Compared multiple quotes from different movers
- Confirmed estimate type (binding, non-binding, or not-to-exceed)
- Checked for hidden fees or additional charges
- Reviewed deposit requirements and payment methods

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Contract and Documentation

- Reviewed Order for Service
- Checked Bill of Lading details
- Verified inventory list accuracy
- Reviewed pricing, dates, and liability terms
- Confirmed cancellation and dispute policies
- Did not sign blank or incomplete documents

Operational Confirmation Before Moving Day

- Confirmed who will handle the move (company or subcontractor)
- Verified broker involvement if applicable
- Confirmed crew and truck details
- Received dispatch confirmation before moving

NOTES

MOVING
SCAM STORIES